

**Bid Document**

<b>Bid Details</b>	
Bid End Date/Time	25-02-2020 15:00:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	65 (Days)
Ministry/State Name	Ministry Of Finance
Department Name	Department Of Revenue
Organisation Name	Central Board Of Excise And Customs (cbec)
Office Name	Delhi
Item Category	Cleaning And Sanitation Service 2.0
Contract Period	12 Month(s)
Bidder Turnover (Last 3 Years)	10.6840683 Lakh (s)
Project Experience Required	Yes
MSE Exemption For Years Of Experience And Turnover	Yes
Startup Exemption For Years Of Experience And Turnover	No
Bid to RA enabled	No

**EMD Detail**

Advisory Bank	State Bank of India
EMD Percentage(%)	5.00
EMD Amount	178068

**ePBG Detail**

Advisory Bank	State Bank of India
ePBG Percentage(%)	10.00
Duration of ePBG required (Months).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

PAO

Delhi, Department of Revenue, Central Board of Excise and Customs (CBEC), Ministry of Finance  
(Pao Cbec)**Splitting**

Bid splitting not applied.

1. Project experience: The Bidder must have executed at least one single order of 80% value of the Bid or 2 orders each of 50% value of the Bid or 3 orders each of 40% value of the Bid for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company

**Cleaning And Sanitation Service 2.0 ( 487857 )****Technical Specifications**

Specification	Values
Type of Area	Indoor Area , Outdoor Area , High Intensive Area , Exterior of the Building , Seating Area (Stadium)
Cleaning Cycle	Daily , Weekly , Fortnightly , Monthly , Quarterly
Cleaning Frequency	1 , 2 , 3 , 4
Consumables	With Consumables , Without Consumables

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Area to be serviced (Square ft.) of above mentioned technical specification	Additional Requirement
1	Hariom Mittal	121008,NACIN Complex, Sector 29	487857	<ul style="list-style-type: none"><li>No. of Cleaning Days during the Contract Period : 365</li></ul>

**Bid Specific Additional Terms and Conditions**

1. AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be

- located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
2. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
  3. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
  4. ISO 9001: The bidder must have ISO 9001 certification.
  5. PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

**---Thank You---**