



राष्ट्रीय सीमा शुल्क, अप्रत्यक्ष कर एवं नार्कोटिक्स अकादमी

आंचलिक प्रशिक्षण कार्यालय

तृतीय तल, टावर 3-4, एन.बी.सी.सी. प्लाजा, सेक्टर-5, पुष्प विहार, साकेत, नई दिल्ली-110017

**NATIONAL ACADEMY OF CUSTOMS, INDIRECT TAXES & NARCOTICS**

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F.No.II(6)56/2019

Date: 11.10.2019

To,

The Principal Chief Commissioner / Chief Commissioner of Central Taxes, Ahmedabad / Bengaluru / Bhopal / Bhubneshwar / Chandigarh / Chennai / Cochin / New Delhi / Hyderabad / Jaipur / Kolkata / Lucknow / Meerut / Mumbai / Nagpur / Pune / Panchkula/ Ranchi / Shillong / Vadodara / Vishakhapatnam

The Pr. ADG/ ADG,  
NACIN- Zoanl Campuses,  
Kanpur/ Vadodara/ Patna/ Kolkata/ Hyderabad/ Bengaluru/ Bhopal/ Cochin/ Shillong/ Jaipur/  
Chandigarh/ Vizag/ Bhubaneshwar/ Mumbai/ Chennai/ Ranchi/ Raipur

Madam/ Sir,

Sub: Review of online refund functionality in the CBIC-GST Application through video conferencing- reg.

Enclosed please find Member (IT), CBIC's letter dated 11.10.2019 on the above subject.

2. It may be recalled that the refund claims are being filed online with effect of 26.09.2019. To acquaint the proper officers ie. the AC/DC and their supervisory officers regarding the nuances of the online refund, a video conference will be organised by this office on 16.10.2019 from 10:30 AM.

3 The officers from DG Systems and GSTN shall brief about the filing and handling of the refund claims and address, the queries from the participants & take feedback/ suggestions if any.

4. It is kindly requested to ensure participation of all the AC/ DC who are the proper officer for processing of refund claims and their respective supervisory officers.

Yours faithfully

(Neeta Lal Butalia) - 11.10.19

Pr. Additional Director General

Encl :- As above.



भारत सरकार  
GOVERNMENT OF INDIA  
वित्त मंत्रालय/राजस्व विभाग  
MINISTRY OF FINANCE / DEPARTMENT OF REVENUE  
केन्द्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड  
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS  
नार्थ ब्लॉक, नई दिल्ली-११० ००९  
NORTH BLOCK, NEW DELHI-110 001

Dr. John Joseph

Special Secretary & Member

F.No.IV (34)/1/2019-Systems

Date: 11<sup>th</sup> Oct, 2019

My Dear Colleagues

Sub: Review of online refund functionality in the CBIC-GST Application -reg.

Please refer to the Advisory No 29 dated 26.09.2019 from DG Systems, Chennai on the above subject.

2. The advisory explains various processes and functionality for backend handling of refund claims by CBIC officers in the Refund module in the system. It is suggested that the proper officer in your zone may be sensitized to go through the advisory and appropriately handle the refund applications being filed online w.e.f. 26.09.2019.

3. The present status of refund claims Zone wise filed online in RFD 01 as on 11 Oct, 2019 is enclosed. It is expected that either Acknowledgement or Deficiency Memos is issued within 15 days of filing of refund claim. Out of the 5383 refund claims filed so far, it is noticed that 706 number of Acknowledgements RFD 02 and 304 number of Deficiency Memos RFD 03 have been issued. It is also noticed that only two RFD 05 Payment Order have been issued. Hence, it is requested that the Zonal Pr. Chief Commissioners/Chief Commissioners may review the disposal and pendency of refund claims on regular basis.

4. It is proposed to conduct a Video Conference (VC) on processing of refund claims in the newly launched online refund module on 16.10.2019 from 10:30 AM onwards from NACIN ZTI, New Delhi. It is requested that all the AC/DC who are proper officer for processing of refund claims may attend the VC. The concerned supervisory officer also may participate. Officers from GSTN would be briefing about the GSTN frontend facility of filing of Refund claims on Common portal. Officers from DG Systems, Delhi & Chennai would be briefing about backend handling of the Refund claims. The officers from the Zones may raise queries, clear doubts and also give feedback/suggestions on the module. Accordingly, you are requested to give directions to your officers.

With warm regards

Yours Sincerely

(John Joseph)  
Member (IT)

Copy to:-

1. Pr DG, NACIN Faridabad/Pr ADG, NACIN ZTI Saket, New Delhi.
  2. CEO, GSTN, New Delhi.
  3. ADG, DG Systems, Delhi & Chennai.
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Summary Data of Processing RFD-01 Applications

As on Date 11-Oct-19

Zone	Refund (RFD-01) applications received		RFD Issued															
	Number	Amount (Rs In Cr)	Number	Amount (Rs In Cr)	RFD03 issued		RFD-04 issued		Prov RFD05 issued		RFD06 issued		Sanction RFD05 issued		RFD06 issued			
					Number	Amount (Rs In Cr)	Number	Amount (Rs In Cr)	Number	Amount (Rs In Cr)	Number	Amount (Rs In Cr)	Number	Amount (Rs In Cr)	Number	Amount (Rs In Cr)	Number	Amount (Rs In Cr)
AHMEDABAD	433	642,777,403	34	20,730,002														
BENGALURU	249	1,330,859,126	31	175,764,741	40	40,025,486	0	0	0	0	2	37,380	0	0	0	0	0	0
BHOPAL	166	518,319,015	53	43,093,619	12	10,937,779	0	0	0	0	3	4,052,935	1	4,000,000	0	0	0	0
BHUBANESWAR	50	121,404,386	8	11,674,409	5	59,117,650	0	0	0	0	2	736,265	0	0	0	0	0	0
CHANDIGARH	211	253,170,361	34	34,747,556	4	40,937,228	0	0	0	0	2	72,444	0	0	0	0	0	0
CHENNAI	635	3,287,257,040	52	2,012,363,479	8	19,295,214	0	0	0	0	0	0	0	0	0	0	0	0
DELHI	303	253,131,538	35	6,423,092	87	123,138,305	12	52,608,228	3	33,423,721	3	20,412,156	1	19,521,744	0	0	0	0
GUWAHATI	51	11,142,028	17	4,226,447	7	30,498,097	0	0	0	0	0	0	0	0	0	0	0	0
HYDERABAD	169	1,124,193,194	40	571,365,371	1	7,020	0	0	0	0	0	0	0	0	0	0	0	0
JAIPUR	321	278,526,134	58	56,977,485	7	107,845,042	1	897,551	0	0	2	72,326	0	0	0	0	0	0
KOLKATA	193	268,573,916	42	40,003,124	2	229,665	0	0	0	0	2	18,079	0	0	0	0	1	0
LUCKNOW	158	126,367,422	34	11,450,584	16	60,519,376	0	0	0	0	0	0	0	0	0	0	0	0
MEERUT	320	2,297,859,535	43	1,770,332,040	12	33,987,951	0	0	0	0	0	0	0	0	0	0	0	0
MUMBAI	770	2,017,463,666	55	79,350,233	38	73,303,572	0	0	0	0	4	1,538,546,983	0	0	0	0	0	0
NAGPUR	88	154,904,973	21	23,220,723	16	86,149,391	0	0	0	0	2	74,736	0	0	0	0	1	0
PANCHKULA	237	1,563,465,328	23	7,672,518	3	5,012,128	0	0	0	0	3	8,002,217	2	7,973,601	0	0	0	0
PUNE	156	1,274,053,180	20	49,546,891	8	285,629,106	0	0	0	0	0	0	0	0	0	0	1	0
RANCHI	53	25,240,946	26	6,302,664	14	35,414,769	0	0	0	0	1	17,580	0	0	0	0	0	0
RANCHI	53	25,240,946	26	6,302,664	2	145,241	0	0	0	0	0	0	0	0	0	0	0	0
THIRUVANANTHAPURAM	113	191,577,745	10	7,544,569	3	360,312	0	0	0	0	0	0	0	0	0	0	0	0
VADODARA	617	590,776,251	59	95,622,661	18	78,615,620	2	15,200,190	1	9,391,024	14	17,317,863	1	500	0	0	0	0
VISHAKAPATNAM-AMARAVATHI	90	211,376,047	11	372,291	1	37,050,234	0	0	0	0	0	0	0	0	0	0	0	0
Total	5,383	16,542,441,234	706	5,028,784,499	304	1,128,219,186	15	68,705,969	4	42,814,745	40	1,589,360,964	5	31,495,845	3	0	0	0