

Functions and Emphasis

Zonal Training Institute (ZTI), Patna is catering to the training needs of the officers/staffs posted under the jurisdiction of CCO, CGST & CX, Ranchi Zone, Patna and Commissioner, Customs (P), Patna, which covers two states namely Bihar & Jharkhand. This Institute is a center of excellence for Human Resource Development, enhancement of knowledge, skills and competencies of officers working in Bihar and Jharkhand states .

Apart from the conventional training on subject relating to Customs, Central Excise, Service Tax, GST and Narcotics, emphasis is also placed on capacity building in:

- ❖ Stress Management
- ❖ Yoga and management of health
- ❖ Personality development
- ❖ Leadership & Change Management
- ❖ Ethics & Morality

Courses conducted on the topics, other than regular departmental topics, are:

- ❖ Financial Investigation
- ❖ Official Language
- ❖ Drug Law Enforcement
- ❖ Right to Information Act
- ❖ Money Laundering under FEMA & PMLA

RTI, NACIN, Patna re-designated as ZTI, Patna is imparting training to departmental officers of different formations of CBIC as well as SGST officers of Bihar and Jharkhand for capacity building and to prepare themselves for smooth implementation of new enacted Act i.e. GST.